

Mystery Shop Follow-Up: July 30, 2019

Dealership	Website	Microsite
Bytek	Yes	No
Taylor Creek VW	No	No
Carling Mazda	No	No
Carling Volvo	No	No
St Laurent Volvo	No	No
LR/Jag	No	No
Hull Nissan	No	No

Bytek

- Follow up from Alex Ninavaie. He reminded of the inquiry, asked if still interested, offered a test drive at the customer's convenience.
- Follow-up e-mail was logged in 180.

2019 Jetta

From: Alex Ninavaie (alex.ninavaie@bytekvw.com)

To: penlewis91@yahoo.com

Date: Friday, July 26, 2019, 11:13 a.m. EDT

Hello Penelope!

This is Alex, your friend at Bytek VW. You sent in an inquiry regarding the 2019 Jetta via our website not too long ago. Just wanted to touch base and let you know

That if you're still up for it, I'll be more than happy to take you on a demo drive with this vehicle and assist you in getting behind the wheel!

Hope to hear from you soon,

Alex Ninavaie

Client Specialist

Bytek Automobiles Inc.

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